



## Case Study

### ABOUT FUSION5

Fusion5 is a business applications company; we specialise in business consulting, application implementations and extensive support services. Fusion5 provides high levels of service and value to organisations that have recently implemented, or are about to implement leading software package solutions such as JD Edwards, Oracle E-Business, Peoplesoft, Pivotal, PayGlobal, Envisage, CRM On Demand and others.

Our guiding principles include:

- Ensure we understand our customer's business opportunities and/or business problems and design processes and solutions to support these.
- Ensure our customers implement a strong application foundation.
- Work with our customers to offer a fresh perspective and new ideas.
- Deliver value through speed, effectiveness, communication and closure.
- Present opportunities to enable our customers to leverage their investments into the future.

Fusion5 delivers on these principles. We have a large team of consultants with a wide range of industry experience, years of implementation expertise and practical hands-on configuration knowledge. We have been involved in many large and small projects, and we know what works and what doesn't.

To ensure our customers gain maximum value from their application investments, Fusion5 offers a full service Customer Centre with a large number of dedicated business, application and technical consultants. These consultants are 100% focused on providing a responsive and cost effective service to customer engagements as well as break/fix incidents.

### Oracle Universal Content Management

### MAINZEAL

Mainzeal Property and Construction Limited (Mainzeal), has been operating in New Zealand since 1968 and is one of the country's largest and most successful companies specialising in commercial and industrial construction.

With over 2,300 projects successfully completed, Mainzeal has a wide range of experience in all sectors of the construction industry.

Following a period of rapid growth, Mainzeal recognised there would be significant business advantages in creating a collaborative approach to their working environment.

Multiple parties such as clients, consultants, subcontractors, suppliers and Mainzeal personnel needed the ability to access, update and manage content and information in real time during the cycle of a project. Following a review of software packages available in the market, Oracle's Universal Content Management (UCM) was chosen as the ideal solution to support Mainzeal's requirements.

Oracle's UCM solution facilitates the collaborative nature of Mainzeal's projects. It allows all parties both internally and externally to contribute or access content. UCM allows each user to broadly search through all types of document and content, or pinpoint items based on specific criteria. As the solution is web based, it allows all project content and communications to be accessed easily and securely via any internet application.

#### Solution Highlights

Mainzeal has benefited from the capability offered by UCM in many ways including:

- » UCM ensures that all stakeholders have the same (current) version of drawings and all documentation through automatic versioning and notification.
- » UCM allows users to report and review the status of correspondence and outstanding issues assisting in the efficient management and review of the project.
- » UCM provides a trackable correspondence mechanism, and ensures that everyone in the group receives appropriate notification of updates to issues and task reminders.
- » UCM allows the mark-up and review of drawing and documents without the requirement for software to be installed locally.

#### Phase One

Phase One of the project at Mainzeal involved implementation of Document Management and parts of Digital Asset Management components. Digital Asset Management allows content to be managed from creation right through to approval including publishing, searching, expiration, archival or disposition.

## MAINZEAL

Content can be contributed by easily using native desktop applications and can be accessed securely anywhere using a web browser. The content manager also provides for centralised storage, indexing, versioning, retention and other services.

Mainzeal uses workflows to ensure proper approval and procedures are followed for content and communications. The availability of an online authorisation process enables approvals to be processed much faster and the reporting includes the most up to date information available. Invoices relating to a project can also be uploaded into the system and tagged against a project providing one central repository for all document storage within the organisation.

Mainzeal has gone a step further and integrated a web viewer with the Content Management system, allowing content items such as CAD files to be viewed using a web browser with mark-ups created against them if necessary. Drawings can now be easily accessed offsite and clarifications or amendments noted all in one process.

Oracle UCM was delivered successfully on time and on budget in September 2008 by Fusion5 with specialist consultants from TEAM Informatics.

### The road ahead

Mainzeal is now considering Phase Two of the project and plan to incorporate more aspects of the UCM solution involving Web Content and Digital Asset Management.

Following the successful partnership at Mainzeal, Fusion5 and TEAM Informatics have collaborated further and established a Joint Venture entity, TEAMFusion5, to provide specialist UCM support to Mainzeal and other Oracle customers.

### About Oracle UCM

In late 2006, Oracle Corporation purchased Stellent, one of the world's leading content management solutions, which had previously found success throughout Australia and New Zealand at sites such as Fulton Hogan, Theiss, Abi Group and ACC.

Stellent has since been re-branded as Oracle Universal Content Management (UCM).

Essentially an electronic archiving system, UCM reduces the need for used and stored paper, and is a genuine contributor to sustainability. The UCM platform meets the requirements for accurate searching and retrieval of everything from delivery notes to as-built drawings, which cannot be achieved by traditional electronic storage or manual systems. UCM allows all forms of content such as digital images to text files to be stored, even if superseded the original is retained in perpetuity - this allows documents such as spreadsheets to be uploaded and version tracked, which can be genuine problem with ad-hoc file storage.

Oracle UCM is a secure, flexible, centralised web based repository for management of unstructured content, web material and digital media through its' life cycle. This unstructured content can include all types of content ranging from e-mail, discussions, documents, reports, spreadsheets, images, multimedia or other digital formats.

This capability is offered in the form of Document Management, Digital Asset Management, Web Content Management and Records Management and therefore provides a way to consolidate disparate systems within a large enterprise.

## CONTACT DETAILS

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