



Fusion5 and Dynamics 365 for Operations

Upgrade assessment



Microsoft Dynamics 365 for Operations

Overview of Service

Is your current Dynamics AX solution holding your organisation back? Dynamics AX is now part of the Dynamics 365 suite of products and has become Dynamics 365 for Operations. It is an absolute game changer that brings together Microsoft technologies in some truly innovative and exciting ways and is a true cloud solution. But how can you utilise this new technology while still making the most of the investment

you have already made in your existing version. You may have previously considered moving but quickly discovered there is too much information, not enough or just no easy place to start? Or you've made the decision to upgrade but don't know how?

Fusion5 can undertake an upgrade assessment and help you make sense of where you are now, where you want to be and most importantly - how to get there.

Upgrade Assessment

As part of Fusion5’s standard upgrade assessment approach we start with a series of discovery sessions in which our consultants will talk to key users and stakeholders. During these sessions, our consultants will be building up a picture of your Dynamics AX solution as well as it’s part in your greater solution setting. Our consultants know the key areas to focus on that streamline the process and will help direct which upgrade approach best suits your organisation.

The next step will be to document this information and work through all possible approaches for upgrading. The thought process itself will be documented to help your organisation understand the approach we will highlight as the most rational option.

The final step will be to take you through this document and work with you to ensure we have encapsulated the business and that you understand our process and conclusion. This process can be iterative and further discovery may be required. Once both parties are comfortable with the favoured approach, Fusion5 will create a high-level project plan and estimate range for upgrading. Our goal is to arm you with the knowledge required to feel comfortable with the approach and be able to sell it to the business, knowing the correct due diligence has been performed

How long will this take?

Depending on the size and complexity of your organisation, we expect the assessment to take between 3 and 5 days to complete.

Review Area	Review Task
General	<ul style="list-style-type: none"> • Business drivers for change • Business and IT strategy • Future projects • User types and counts • Number and locations of companies, branches, warehouses, stores etc • ISV solutions • Modules utilised
Applications	<ul style="list-style-type: none"> • Process maps • Reporting outputs • Existing customisation • Pain points • Opportunities
Technical	<ul style="list-style-type: none"> • Interfaces to 3rd party solutions • EDI • Reporting platform • Dynamics AX and ISV versions

Our story

About Fusion5

We deliver business solutions that make a difference

Fusion5 offers a full range of digital innovation solutions, applications, consulting services, development, cloud and managed services as well as first class support services for your business. Our expertise covers all your key functional areas, including Enterprise Resource Planning, HR / Payroll, Customer Experience, Customer Relationship Management, IT Service Management, and Infrastructure.

We are also known for the vertical specific solutions we’ve developed across a number of key industries.

Our strategy and implementation teams work with you to improve the way you do business. Use our thought leadership and best practice consultancy to drive your company value. Feel the confidence that comes from having the backup of our highly skilled support services. And we’re rightly proud of our track record of delivering projects on time and to budget.

Right now, over 750 customers are using our services. Our success is recognised by our key partners including Oracle / NetSuite, Microsoft, Aptean, Ivanti, and AWS.